A l’agence de voyage: Partner A

You want to book a hotel for your family holiday in Nice. You are phoning the hotel to find information about the surroundings, the facilities, the dates and the prices.

Use the following pictures as cues; think about the questions you want to ask. You have 5 minutes to prepare. You can use a dictionary.

Call the hotel and ask your questions. Listen carefully to the receptionist’s answers and respond where appropriate. At the end of the call, you need to decide if you are going to book rooms at this hotel or not.
A l’agence de voyage: Partner B

You are working at the reception of a hotel in Nice. A person is phoning to have more details about the hotel as he/she wants to come with their family.

You have to answer to all the questions the person is going to ask you. They will decide at the end of the phone call if they want to book the rooms or not. All depends on your answers.